CLAIM AMENDMENTS

1.   (Currently Amended) A method for communicating an alarm in a computer network, comprising:

a network device detecting an event ~~associated with a~~ within the network device ~~or any component thereof~~ on the computer network, wherein the network device is ~~associated with~~ included in a particular site in a plurality of sites, and wherein the event results from a change in operation of the network device;

in response to detecting the event, the network device generating and propagating an alarm to an alarm identification component that is hosted within the network device;

~~at~~ the alarm identification component[[,]] augmenting the alarm with identification information to ~~result in creating~~ create an augmented alarm, wherein the identification information uniquely identifies the particular site among the plurality of sites; and

transmitting the augmented alarm to a network operations center for the computer network, wherein the network operations center is external to the particular site and the network operations center processes alarms for each site in the plurality of sites.

2.   (Currently Amended) The method of Claim 1, wherein the identification information ~~identifies the particular site in the plurality of sites in which the alarm originated~~ comprises a first portion and a second portion, wherein the first portion uniquely identifies the particular site among the plurality of sites and the second portion includes a MAC address of the network device.

3.   (Currently Amended) The method of Claim 1, wherein the identification information comprises a first portion and a second portion, wherein the first portion uniquely identifies the particular site among the plurality of sites and the second portion uniquely identifies the network device on the computer network.

4.   (Currently Amended) The method of Claim 1, wherein the identification information comprises a first portion and a second portion, wherein the first portion uniquely

identifies the particular site among the plurality of sites and the second portion

includes an IP address for the network device on the computer network.

5.   (Currently Amended) The method of Claim 1, wherein the identification information

comprises a first portion and a second portion, wherein the first portion uniquely

identifies the particular site among the plurality of sites and the second portion

includes geographical information associated with the particular site in which the

alarm originated.

6.   (Currently Amended) The method of Claim 1, wherein the identification information

comprises a first portion and a second portion, wherein the first portion uniquely

identifies the particular site among the plurality of sites and the second portion

includes network information associated with the particular site in which the alarm

originated.

7.   (Currently Amended) method of Claim 1, wherein the alarm identification component

is a first alarm identification component and a second alarm identification component

is hosted by ~~one or moreedge routers~~ an edge router associated with the particular site.

8.   (Currently Amended) The method of Claim 1, wherein the alarm identification

component is a first alarm identification component, each site in the plurality of sites

is a local area network, ~~and wherein the~~ a second alarm identification component is

hosted by a router that communicates with one or more edge routers, and wherein

each of the one or more edge routers is associated with a different site in the plurality

of sites.

9.   (Currently Amended) The method of Claim 1, wherein the alarm identification

component is ~~in the device that detected the event~~ a first alarm identification

component, the network device is a first network device, and a second alarm

identification component is hosted by a second network device that is included in the

particular site.

10.   (Currently Amended) The method of Claim 1, wherein the step of <u>the alarm</u>
        <u>identification component</u> augmenting the alarm with identification information
        comprises:
        conveying the identification information in a VarBind portion of a SNMP message
                associated with the alarm.

11.   (Currently Amended) The method of Claim 1, wherein the step of detecting the event
        comprises:
        detecting a condition using a SNMP agent that is in the <u>network</u> device.

12.   (Currently Amended) The method of Claim 1, wherein the step of propagating the
        alarm <u>to the alarm identification component</u> is performed by transmission of a SNMP
        message, a Syslog event, or a CNS bus event.

13.   (Currently Amended) The method of Claim 1 <u>wherein:</u>[[,]] ~~further comprising the~~
        ~~step of: in response to detecting the event associated with the device, generating the~~
        ~~alarm at~~ ~~one member~~ <u>the network device is</u> selected from the group consisting of: a
        switch, a router, an IP phone, a call manager component, a voice mail component, and
        an event monitoring component.

14.   (Currently Amended) The method of Claim 1, further comprising the step of:
        creating the identification information based on an address of the <u>network</u> device on
                the computer network.

15.   (Currently Amended) The method of Claim 1, further comprising the step of:
        creating the identification information based on an address of an edge router
                ~~associated with~~ <u>for</u> the particular site.

16.   (Currently Amended) The method of Claim 1, further comprising the step of:
        creating the identification information based on a table that maps <u>network</u> device
                addresses to identification information.

17.   (Currently Amended) The method of Claim 1, further comprising the steps of:
        ~~performing a first determination of~~ <u>determining</u> whether the identification information
                ~~may~~ <u>can</u> be created based on a table that maps <u>network</u> device addresses to
                identification information;

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~~if the first determination is negative~~ when the identification information can not be

created based on the table, ~~then performing a second determination of~~

determining whether the identification information ~~may~~ can be created based

on an address of an edge router ~~associated with~~ for the particular site; and

~~if the second determination is negative~~ when the identification information can not be

created based on an address of the edge router for the particular site, ~~then~~

creating the identification information using ~~a set of~~ default identification

information. ~~associated with the alarm identification component.~~

18.   (Currently Amended) The method of Claim 1, wherein the ~~alarm identification
component augments the same~~ identification information is the same for each ~~device
in~~ alarm originating in the particular site.

19.   (Currently Amended) The method of Claim 1, wherein ~~one or more of the plurality of
sites~~ the particular site uses network address translation.

20.   (Currently Amended) The method of Claim 1, wherein the network device is a first

network device, wherein ~~the first device and~~ a second network device ~~on the
computer network, both use network address translations, wherein the second network
device~~ is ~~associated with~~ included in a different site in [[a]] the plurality of sites than

the particular site that includes the first device, wherein the first device and the

second device are associated with ~~the same~~ an IP address that is the same for both the

first device and the second device, and wherein the identification information

~~uniquely identifies the alarm associated with~~ allows the network operations center to

determine that the augmented alarm is for the first network device instead of the

second network device.

21.   (Currently Amended) The method of Claim 1, wherein the augmented alarm is

included in a plurality of augmented alarms received at the network operations center,

wherein the plurality of augmented alarms includes one or more augmented alarms

from each site of the plurality of sites, wherein said each one or more augmented

alarms is based on identification information that uniquely identifies said each site

among the plurality of sites, and ~~further comprising: creating~~ wherein the network

operations center creates a view comprising a subset of the plurality of augmented

alarms ~~received at the network operations center~~ corresponding to the particular site
by filtering the plurality of augmented alarms ~~using a set of criteria~~ based on the
identification information that uniquely identifies the particular site among the
plurality of sites.

22.   (Currently Amended) A computer-readable medium carrying one or more sequences
of instructions for communicating an alarm in a computer network, wherein execution
of the one or more sequences of instructions by one or more processors causes the one
or more processors to perform the steps of:

a network device detecting an event ~~associated with a~~ within the network device ~~or~~
        ~~any component thereof~~ on the computer network, wherein the network device
        is ~~associated with~~ included in a particular site in a plurality of sites, and
        wherein the event results from a change in operation of the network device;

in response to detecting the event, the network device generating and propagating an
        alarm to an alarm identification component that is hosted within the network
        device;

~~at~~ the alarm identification component[[,]] augmenting the alarm with identification
        information to ~~result in creating~~ create an augmented alarm, wherein the
        identification information uniquely identifies the particular site among the
        plurality of sites; and

transmitting the augmented alarm to a network operations center for the computer
        network, wherein the network operations center is external to the particular
        site and the network operations center processes alarms for each site in the
        plurality of sites.

23.   (Currently Amended) The computer-readable medium of Claim 22, wherein the
identification information ~~identifies the particular site in the plurality of sites in which
the alarm originated~~ comprises a first portion and a second portion, wherein the first
portion uniquely identifies the particular site among the plurality of sites and the
second portion includes a MAC address of the network device.

24.   (Currently Amended) The computer-readable medium of Claim 22, wherein the
identification information comprises a first portion and a second portion, wherein the

first portion uniquely identifies the particular site among the plurality of sites and the second portion uniquely identifies the network device on the computer network.

25.   (Currently Amended) The computer-readable medium of Claim 22, wherein the identification information comprises a first portion and a second portion, wherein the first portion uniquely identifies the particular site among the plurality of sites and the second portion includes an IP address for the network device on the computer network.

26.   (Currently Amended) The computer-readable medium of Claim 22, wherein the identification information comprises a first portion and a second portion, wherein the first portion uniquely identifies the particular site among the plurality of sites and the second portion includes geographical information associated with the particular site in which the alarm originated.

27.   (Currently Amended) The computer-readable medium of Claim 22, wherein the identification information comprises a first portion and a second portion, wherein the first portion uniquely identifies the particular site among the plurality of sites and the second portion includes network information associated with the particular site in which the alarm originated.

28.   (Currently Amended) The computer-readable medium of Claim 22, wherein the alarm identification component is a first alarm identification component and a second alarm identification component is hosted by ~~one or more edge routers~~ an edge router associated with the particular site.

29.   (Currently Amended) The computer-readable medium of Claim 22, wherein the alarm identification component is a first alarm identification component, each site in the plurality of sites is a local area network, ~~and wherein the~~ a second alarm identification component is hosted by a router that communicates with one or more edge routers, and wherein each of the one or more edge routers is associated with a different site in the plurality of sites.

30.   (Currently Amended) The computer-readable medium of Claim 22, wherein the alarm identification component is ~~in the device that detected the event~~ a first alarm

identification component, the network device is a first network device, and a second alarm identification component is hosted by a second network device that is included in the particular site.

31.   (Currently Amended) The computer-readable medium of Claim 22, wherein the step of the alarm identification component augmenting the alarm with identification information comprises:

conveying the identification information in a VarBind portion of a SNMP message associated with the alarm.

32.   (Currently Amended) The computer-readable medium of Claim 22, wherein the step of detecting the event comprises:

detecting a condition using a SNMP agent that is in the network device.

33.   (Currently Amended) The computer-readable medium of Claim 22, wherein the step of propagating the alarm to the alarm identification component is performed by transmission of a SNMP message, a Syslog event, or a CNS bus event.

34.   (Currently Amended) The computer-readable medium of Claim 22, wherein: execution of the one or more sequences of instructions on each computer-readable medium by the one or more processors causes the one or more processors to further perform the step of: in response to detecting the event associated with the device, generating the alarm at one member the network device is selected from the group consisting of: a switch, a router, an IP phone, a call manager component, a voice mail component, and an event monitoring component.

35.   (Currently Amended) The computer-readable medium of Claim 22, wherein execution of the one or more sequences of instructions on each computer-readable medium by the one or more processors causes the one or more processors to further perform the step of:

creating the identification information based on an address of the network device on the computer network.

36.   (Currently Amended) The computer-readable medium of Claim 22, wherein execution of the one or more sequences of instructions on each computer-readable

medium by the one or more processors causes the one or more processors to further

perform the step of:

creating the identification information based on an address of an edge router

~~associated with~~ for the particular site.

37.   (Currently Amended) The computer-readable medium of Claim 22, wherein

execution of the one or more sequences of instructions on each computer-readable

medium by the one or more processors causes the one or more processors to further

perform the step of:

creating the identification information based on a table that maps network device

addresses to identification information.

38.   (Currently Amended) The computer-readable medium of Claim 22, wherein

execution of the one or more sequences of instructions on each computer-readable

medium by the one or more processors causes the one or more processors to further

perform the steps of:

~~performing a first determination of~~ determining whether the identification information

~~may~~ can be created based on a table that maps network device addresses to

identification information;

~~if the first determination is negative~~ when the identification information can not be

created based on the table, ~~then performing a second determination of~~

determining whether the identification information ~~may~~ can be created based

on an address of an edge router ~~associated with~~ for the particular site; and

~~if the second determination is negative~~ when the identification information can not be

created based on an address of the edge router for the particular site, ~~then~~

creating the identification information using ~~a set of~~ default identification

information. ~~associated with the alarm identification component.~~

39.   (Currently Amended) The computer-readable medium of Claim 22, wherein the

~~alarm identification component augments the same~~ identification information is the

same for each ~~device in~~ alarm originating in the particular site.

40.   (Currently Amended) The computer-readable medium of Claim 22, wherein ~~one or~~

~~more of the plurality of sites~~ the particular site uses network address translation.

41.   (Currently Amended) The computer-readable medium of Claim 22, wherein the
network device is a first network device, wherein ~~the first device and~~ a second
network device ~~on the computer network, both use network address translations,~~
~~wherein the second network device~~ is ~~associated with~~ included in a different site in
[[a]] the plurality of sites than the particular site that includes the first device, wherein
the first device and the second device are associated with ~~the same~~ an IP address that
is the same for both the first device and the second device, and wherein the
identification information ~~uniquely identifies the alarm associated with~~ allows the
network operations center to determine that the augmented alarm is for the first
network device instead of the second network device.

42.   (Currently Amended) The computer-readable medium of Claim 22, wherein the
augmented alarm is included in a plurality of augmented alarms received at the
network operations center, wherein the plurality of augmented alarms includes one or
more augmented alarms from each site of the plurality of sites, wherein said each one
or more augmented alarms is based on identification information that uniquely
identifies said each site among the plurality of sites, and wherein ~~execution of the one~~
~~or more sequences of instructions on each computer-readable medium by the one or~~
~~more processors causes the one or more processors to further perform the step of:~~
~~creating~~ creates a view comprising a subset of the plurality of augmented alarms
~~received at the network operations center~~ corresponding to the particular site by
filtering the plurality of augmented alarms ~~using a set of criteria~~ based on the
identification information that uniquely identifies the particular site among the
plurality of sites.

43.   (Currently Amended) A system for communicating an alarm in a computer network,
comprising:
       means for a network device detecting an event ~~associated with a~~ within the network
           device ~~or any component thereof~~ on the computer network, wherein the
           network device is ~~associated with~~ included in a particular site in a plurality of
           sites, and wherein the event results from a change in operation of the network
           device;

means for <u>the network device generating and</u> propagating an alarm to an alarm
identification means <u>that is hosted within the network device,</u> in response to
detecting the event;

means for <u>the alarm identification means</u> augmenting the alarm with identification
information to ~~result in creating~~ <u>create</u> an augmented alarm<u>, wherein the
identification information uniquely identifies the particular site among the
plurality of sites</u>; and

means for transmitting the augmented alarm to a network operations center for the
computer network, wherein <u>the network operations center is external to the
particular site and</u> the network operations center processes alarms for each site
in the plurality of sites.

44.   (Currently Amended) The system of Claim 43, wherein the identification information
~~identifies the particular site in the plurality of sites in which the alarm originated~~
<u>comprises a first portion and a second portion, wherein the first portion uniquely
identifies the particular site among the plurality of sites and the second portion
includes a MAC address of the network device</u>.

45.   (Currently Amended) The system of Claim 43, wherein the identification information
<u>comprises a first portion and a second portion, wherein the first portion uniquely
identifies the particular site among the plurality of sites and the second portion</u>
uniquely identifies the <u>network</u> device on the computer network.

46.   (Currently Amended) The system of Claim 43, wherein the identification information
comprises <u>a first portion and a second portion, wherein the first portion uniquely
identifies the particular site among the plurality of sites and the second portion
includes</u> an <u>IP</u> address for the <u>network</u> device on the computer network.

47.   (Currently Amended) The system of Claim 43, wherein the identification information
comprises <u>a first portion and a second portion, wherein the first portion uniquely
identifies the particular site among the plurality of sites and the second portion
includes</u> geographical information associated with the particular site in which the
alarm originated.

48.   (Currently Amended) The system of Claim 43, wherein the identification information comprises <u>a first portion and a second portion, wherein the first portion uniquely identifies the particular site among the plurality of sites and the second portion includes</u> network information associated with the particular site in which the alarm originated.

49.   (Currently Amended) The system of Claim 43, wherein the<u> alarm identification</u> means ~~for augmenting the alarm~~ <u>is a first alarm identification means and a second alarm identification means </u>is hosted by ~~one or more edge routers~~ <u>an edge router</u> associated with the particular site.

50.   (Currently Amended) The system of Claim 43, wherein <u>the alarm identification means is a first alarm identification means,</u> each site in the plurality of sites is a local area network, ~~and wherein the means for augmenting the alarm~~ <u>a second alarm identification means</u> is <u>hosted by </u>a router that communicates with one or more edge routers, <u>and </u>wherein each of the one or more edge routers is associated with a different site in the plurality of sites.

51.   (Currently Amended) The system of Claim 43, wherein the <u>alarm identification</u> means ~~for augmenting the alarm ~~is ~~in the device that detected the event~~ <u>a first alarm identification means, the network device is a first network device, and a second alarm identification means is hosted by a second network device that is included in the particular site</u>.

52.   (Currently Amended) The system of Claim 43, wherein the means for <u>the alarm identification means </u>augmenting the alarm with identification information comprises:
means for conveying the identification information in a VarBind portion of a SNMP message associated with the alarm.

53.   (Currently Amended) The system of Claim 43, wherein the means for detecting the event comprises:
means for detecting a condition using a SNMP agent that is in the <u>network </u>device.

54.   (Currently Amended) The system of Claim 43, wherein the means for propagating the alarm <u>to the alarm identification means</u> is performed by a means for transmitting a SNMP message, a Syslog event, or a CNS bus event.

55.   (Currently Amended) The system of Claim 43, <u>wherein:</u>[[,]] ~~further comprising: means for generating the alarm, in response to detecting the event associated with the device, at one member~~ <u>the network device is</u> selected from the group consisting of: a switch, a router, an IP phone, a call manager component, a voice mail component, and an event monitoring component.

56.   (Currently Amended) The system of Claim 43, further comprising:
means for creating the identification information based on an address of the <u>network</u> device on the computer network.

57.   (Currently Amended) The system of Claim 43, further comprising:
means for creating the identification information based on an address of an edge router ~~associated with~~ <u>for</u> the particular site.

58.   (Currently Amended) The system of Claim 43, further comprising:
means for creating the identification information based on a table that maps <u>network</u> device addresses to identification information.

59.   (Currently Amended) The system of Claim 43, further comprising:
means for ~~performing a first determination of~~ <u>determining</u> whether the identification information ~~may~~ <u>can</u> be created based on a table that maps <u>network</u> device addresses to identification information;
means for ~~performing a second determination of~~ <u>determining</u> whether the identification information ~~may~~ <u>can</u> be created based on an address of an edge router ~~associated with~~ <u>for</u> the particular site ~~if the first determination is negative~~ <u>when the identification information can not be created based on the table</u>; and

means for creating the identification information using ~~a set of~~ default identification

information when the identification information can not be created based on

an address of the edge router for the particular site. ~~associated with the alarm~~

~~identification component if the second determination is negative~~.

60.   (Currently Amended) The system of Claim 43, wherein the ~~means for augmenting the~~

~~alarm augments the same~~ identification information is the same for each ~~device in~~

alarm originating in the particular site.

61.   (Currently Amended) The system of Claim 43, wherein ~~one or more of the plurality~~

~~of sites~~ the particular site uses network address translation.

62.   (Currently Amended) The system of Claim 43, wherein the network device is a first

network device, wherein ~~the first device and~~ a second network device ~~on the~~

~~computer network, both use network address translations, wherein the second~~ network

~~device~~ is ~~associated with~~ included in a different site in [[a]] the plurality of sites than

the particular site that includes the first device, wherein the first device and the

second device are associated with ~~the same~~ an IP address that is the same for both the

first device and the second device, and wherein the identification information

~~uniquely identifies the alarm associated with~~ allows the network operations center to

determine that the augmented alarm is for the first network device instead of the

second network device.

63.   (Currently Amended) The system of Claim 43, wherein the augmented alarm is

included in a plurality of augmented alarms received at the network operations center,

wherein the plurality of augmented alarms includes one or more augmented alarms

from each site of the plurality of sites, wherein said each one or more augmented

alarms is based on identification information that uniquely identifies said each site

among the plurality of sites, and ~~further comprising: means for creating~~ wherein the

network operations center creates a view comprising a subset of the plurality of

augmented alarms ~~received at the network operations center~~ corresponding to the

particular site by filtering the plurality of augmented alarms ~~using a set of criteria~~

based on the identification information that uniquely identifies the particular site

among the plurality of sites.

64.   (Currently Amended) A system for communicating an alarm in a computer network, comprising:

one or more processors; and

one or more computer-readable mediums that each carry one or more sequences of instructions for communicating an alarm in a computer network, wherein execution of the one or more sequences of instructions on each computer-readable medium by the one or more processors causes the one or more processors to perform the steps of:

a network device detecting an event ~~associated with a~~ within the network device ~~or any component thereof~~ on the computer network, wherein the network device is ~~associated with~~ included in a particular site in a plurality of sites, and wherein the event results from a change in operation of the network device;

in response to detecting the event, the network device generating and propagating an alarm to an alarm identification component that is hosted within the network device;

~~at~~ the alarm identification component[[,]] augmenting the alarm with identification information to ~~result in creating~~ create an augmented alarm, wherein the identification information uniquely identifies the particular site among the plurality of sites; and

transmitting the augmented alarm to a network operations center for the computer network, wherein the network operations center is external to the particular site and the network operations center processes alarms for each site in the plurality of sites.

65.   (Currently Amended) The system of Claim 64, wherein the identification information ~~identifies the particular site in the plurality of sites in which the alarm originated~~ comprises a first portion and a second portion, wherein the first portion uniquely identifies the particular site among the plurality of sites and the second portion includes a MAC address of the network device.

66.   (Currently Amended) The system of Claim 64, wherein the identification information comprises a first portion and a second portion, wherein the first portion uniquely identifies the particular site among the plurality of sites and the second portion uniquely identifies the network device on the computer network.

67.   (Currently Amended) The system of Claim 64, wherein the identification information comprises a first portion and a second portion, wherein the first portion uniquely identifies the particular site among the plurality of sites and the second portion includes an IP address for the network device on the computer network.

68.   (Currently Amended) The system of Claim 64, wherein the identification information comprises a first portion and a second portion, wherein the first portion uniquely identifies the particular site among the plurality of sites and the second portion includes geographical information associated with the particular site in which the alarm originated.

69.   (Currently Amended) The system of Claim 64, wherein the identification information comprises a first portion and a second portion, wherein the first portion uniquely identifies the particular site among the plurality of sites and the second portion includes network information associated with the particular site in which the alarm originated.

70.   (Currently Amended) The system of Claim 64, wherein the alarm identification component is a first alarm identification component and a second alarm identification component is hosted by ~~one or more edge routers~~ an edge router associated with the particular site.

71.   (Currently Amended) The system of Claim 64, wherein the alarm identification component is a first alarm identification component, each site in the plurality of sites is a local area network, ~~and wherein the~~ a second alarm identification component is hosted by a router that communicates with one or more edge routers, and wherein each of the one or more edge routers is associated with a different site in the plurality of sites.

72.   (Currently Amended) The system of Claim 64, wherein the alarm identification component is ~~in the device that detected the event~~ a first alarm identification component, the network device is a first network device, and a second alarm identification component is hosted by a second network device that is included in the particular site.

73.   (Currently Amended) The system of Claim 64, wherein the step of the alarm identification component augmenting the alarm with identification information comprise:

conveying the identification information in a VarBind portion of a SNMP message
        associated with the alarm.

74.   (Currently Amended) The system of Claim 64, wherein the step of detecting the event comprises:

detecting a condition using a SNMP agent that is in the network device.

75.   (Currently Amended) The system of Claim 64, wherein the step of propagating the alarm to the alarm identification component is performed by transmission of a SNMP message, a Syslog event, or a CNS bus event.

76.   (Currently Amended) The system of Claim 64, wherein: ~~execution of the one or more sequences of instructions on each computer-readable medium by the one or more processors causes the one or more processors to further perform the step of: in response to detecting the event associated with the device, generating the alarm at one member~~ the network device is selected from the group consisting of: a switch, a router, an IP phone, a call manager component, a voice mail component, and an event monitoring component.

77.   (Currently Amended) The system of Claim 64, wherein execution of the one or more sequences of instructions on each computer-readable medium by the one or more processors causes the one or more processors to further perform the step of:

creating the identification information based on an address of the network device on
        the computer network.

78.   (Currently Amended) The system of Claim 64, wherein execution of the one or more sequences of instructions on each computer-readable medium by the one or more processors causes the one or more processors to further perform the step of:

creating the identification information based on an address of an edge router ~~associated with~~ for the particular site.

79.   (Currently Amended) The system of Claim 64, wherein execution of the one or more sequences of instructions on each computer-readable medium by the one or more processors causes the one or more processors to further perform the step of:

creating the identification information based on a table that maps network device addresses to identification information.

80.   (Currently Amended) The system of Claim 64, wherein execution of the one or more sequences of instructions on each computer-readable medium by the one or more processors causes the one or more processors to further perform the steps of:

~~performing a first determination of~~ determining whether the identification information ~~may~~ can be created based on a table that maps network device addresses to identification information;

~~if the first determination is negative~~ when the identification information can not be created based on the table, ~~then performing a second determination of~~ determining whether the identification information ~~may~~ can be created based on an address of an edge router ~~associated with~~ for the particular site; and

~~if the second determination is negative~~ when the identification information can not be created based on an address of the edge router for the particular site, ~~then~~ creating the identification information using ~~a set of~~ default identification information. ~~associated with the alarm identification component.~~

81.   (Currently Amended) The system of Claim 64, wherein the ~~alarm identification component augments the same~~ identification information is the same for each ~~device in~~ alarm originating in the particular site.

82.   (Currently Amended) The system of Claim 64, wherein ~~one or more of the plurality of sites~~ the particular site uses network address translation.

83.   (Currently Amended) The system of Claim 64, wherein the <u>network</u> device is a first <u>network</u> device, wherein ~~the first device and~~ a second <u>network</u> device ~~on the computer network, both use network address translations, wherein the second~~ <u>network</u> ~~device~~ is ~~associated with~~ <u>included in</u> a different site in [[a]] <u>the</u> plurality of sites than <u>the particular site that includes</u> the first device, wherein the first device and the second device are associated with ~~the same~~ <u>an</u> IP address <u>that is the same for both the first device and the second device</u>, and wherein the identification information ~~uniquely identifies the alarm associated with~~ <u>allows the network operations center to determine that the augmented alarm is for</u> the first <u>network</u> device <u>instead of the second network device</u>.

84.   (Currently Amended) The system of Claim 64, wherein the augmented alarm is <u>included</u> in a plurality of augmented alarms received at the network operations center, <u>wherein the plurality of augmented alarms includes one or more augmented alarms from each site of the plurality of sites, wherein said each one or more augmented alarms is based on identification information that uniquely identifies said each site among the plurality of sites</u>, and wherein ~~execution of the one or more sequences of instructions on each computer-readable medium by the one or more processors causes the one or more processors to further perform the step of: creating~~ <u>the network operations center creates</u> a view comprising a subset of the plurality of augmented alarms received at the network operations center by filtering the plurality of augmented alarms using a set of criteria.